

ADVISORY NOTICE - OEM

AN2023001, Rev D Date: Mar 2023



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Dometic Rack Steering Cable Recall

U.S.C.G Campaign Number **23MF0131**

Dometic Marine has become aware of a few isolated cases of Dometic Rack Steering Cables with suspect Housing Stake Operations. Occurrences to date have arisen during installation and inspection. However, the potential exists where a suspect cable has passed through install and inspection without detection. A suspect cable degrades the ability to steer the boat. This may lead to loss of steering control resulting in property damage, personal injury and/or death.

This issue has been identified on cables manufactured between the dates of

July 7, 2022 (date code **22188**) and **March 1, 2023** (date code **23060**) ONLY.

If a date code is not present or not legible, utilize the date of manufacture of your boat hull. Instructions are provided below to identify affected date codes.

Because of the possibility of steering disruption, cables within this range must be serviced as soon as possible.

All suspect cables MUST be serviced prior to operation of the boat. See Step 4 below. If the boat is in use, discontinue use until the cable can be serviced.

How to determine if your cable is affected

1. Check the model type of your cable

Affected models:

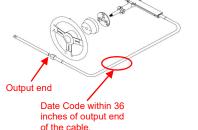
Back Mount Rack Steering	Mini Rack Steering	Rack System Kits	
SSC134xx SSC135xx SSCX154xx	SSC141xx SSC144xx SSC146xx SSC147xx SSC160xx	SS141xx SS151xx SS152xx	
	SSC161xx		Back Mount Rack
	277001866 277001867 4690515 4690619 4690712		Mini-Rack

Note: "xx" in the part number above indicates cable length in feet.

2. Check cable date of manufacture

Cables are either heat stamped, or laser marked with their product information within 36 inches from the Output End of the cable.

Cables within this date range must be identified and serviced.



SINGLE CABLE SYSTEM



Affected products are within:

22188 and 23060

ONLY.



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3. Visual Check

Note: Cables which have been inspected for proper stake performance have been marked with a yellow stripe or yellow dot on the housing, as shown below. A green stripe or dot may also be present, but does not apply to this notice, and can be ignored.

Cables marked with a yellow stripe or yellow dot are not suspect cables, and **DO NOT** require service.





4. How to service your boat - RGA

If a suspect cable is identified within the date range, you may either:

a) contact Dometic

email: ts.mechanical@dometic.com Phone: (610) 495-7011 Option 2

Dometic will provide an **RGA** (Return Goods Authorization) to assist with service for your cable.

Required Information:

• Cable **Model Type**. From **Step 1**.

(Example: SSC134)

- Cable Production **Date Code** from **Step 2**. (Year and Day: YYDDD Example: 22188)
- Manufacturer Name and Boat Hull Number

OR

b) contact your nearest Dealer <u>for an appointment</u> to have your cable serviced at no cost to you.

5. Technical Assistance

For technical assistance with this procedure or the inability to identify the date range, you may contact Dometic technical support directly.

e-mail: ts.mechanical@dometic.com

Phone: (610) 495-7011 Option 2