

To: Dometic Rack Steering Cable Customers
From: David Wolfe – Product Manager
Date: March 2023
Subject: Rack Steering Cable Recall Notice
U.S.C.G Campaign Number: 23MF0131

Dear valued Boat Owner,

Our records indicate you may have a Dometic SeaStar Rack Steering Cable System installed on your boat which may have a suspect housing stake operation. We have become aware of a few isolated cases, in which some boat builders have experienced cable clamp block release during installation or testing. Suspect cables with this condition may result in potential steering loss. If not addressed, this could result in property damage, personal injury, or death.

Dometic is taking the initiative to contact customers because this is a potential **Safety Issue**.

The attached Advisory Notice:

AN2023001 or AN2023002

concerns our Dometic SeaStar Rack Steering Cables, and details how to identify if your Steering System uses a cable within the specific date range of suspect production cables.

If your cable falls within the date range, you must **discontinue use of the boat and/or contact your dealer** to schedule an appointment. Your dealer can help you identify your cable and service suspect cables at no cost to you.

Contact Information:

Dometic Customer Service:

e-mail: ts.mechanical@dometic.com

Phone: (610) 495-7011 Option 2

We sincerely regret the necessity for this action, but we are certain that you will agree that safety comes first. Thank you in advance for your understanding and support.

Yours very truly,

Dave Wolfe#
Dometic - Product and Support Manager

Dometic Rack Steering Cable Recall

U.S.C.G Campaign Number
23MF0131

Dometic Marine has become aware of a few isolated cases of Dometic Rack Steering Cables with suspect Housing Stake Operations. Occurrences to date have arisen during installation and inspection. However, the potential exists where a suspect cable has passed through install and inspection without detection. A suspect cable degrades the ability to steer the boat. This may lead to loss of steering control resulting in property damage, personal injury and/or death.

This issue has been identified on cables manufactured between the dates of

July 7, 2022 (date code **22188**) and
March 1, 2023 (date code **23060**) ONLY.

If a date code is not present or not legible, utilize the date of manufacture of your boat hull. Instructions are provided below to identify affected date codes.

Because of the possibility of steering disruption, cables within this range must be serviced as soon as possible.

All suspect cables MUST be serviced prior to operation of the boat. See Step 4 below. If the boat is in use, discontinue use until the cable can be serviced.

How to determine if your cable is affected

1. Check the model type of your cable

Affected models:

Back Mount Rack Steering	Mini Rack Steering	Rack System Kits
SSC134xx	SSC141xx	SS141xx
SSC135xx	SSC144xx	SS151xx
SSCX154xx	SSC146xx	SS152xx
	SSC147xx	
	SSC160xx	
	SSC161xx	



Back Mount Rack



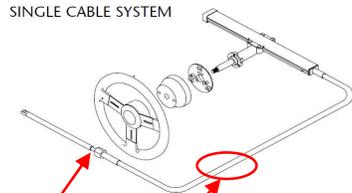
Mini-Rack

277001866
277001867
4690515
4690619
4690712
4690816

Note: "xx" in the part number above indicates cable length in feet.

2. Check cable date of manufacture

SINGLE CABLE SYSTEM



Output end
Date Code within 36 inches of output end of the cable.

Cables are either heat stamped, or laser marked with their product information within 36 inches from the Output End of the cable.

Cables within this date range must be identified and serviced.



Affected products are within:

22188 and 23060

ONLY.



3. Visual Check

Note: Cables which have been inspected for proper stake performance have been marked with a yellow stripe or yellow dot on the housing, as shown below. A green stripe or dot may also be present, but does not apply to this notice, and can be ignored.

Cables marked with a yellow stripe or yellow dot are not suspect cables, and **DO NOT** require service.



4. How to service your boat - RGA

If a suspect cable is identified within the date range, you may either:

- a) contact Dometic
email: Lit-tech_web@dometic.com
Phone: (800) 730-4082 Option 2

Dometic will provide an **RGA** (Return Goods Authorization) to assist with service for your cable.

Required Information:

- Cable **Model Type**. From **Step 1**.
(Example: SSC134)
- Cable Production **Date Code** from **Step 2**.
(Year and Day: YYDDD Example: 22188)
- Manufacturer **Name** and Boat **Hull Number**

OR

- b) contact your nearest Marina or Dealer for an appointment to have your cable serviced at no cost to you.

5. Technical Assistance

For technical assistance with this procedure or the inability to identify the date range, you may contact Dometic technical support directly.

e-mail: Lit-tech_web@dometic.com

Phone: (800) 730-4082 Option 2